Rural Development Department Business Reforms Action Plan 2024 Implementation of various reforms regarding Ease of Doing Business

Government of Maharashtra
Rural Development Department,
Government Resolution No.VPM -2024/C.R.61/P.R.-4
Bandhkam Bhavan, 25 Marzban Road,
Fort, Mumbai - 400 001
Date:- 26 November, 2024

Reference:- DO.NO.B1/MH5R1/EOD3/12,letter Dated 03.01.2024.

Preface:

1. Rural Development Department has been an active participant in the Ease of Doing Business (EoDB) exercise. As part of EoDB, Rural Development Department has introduced landmark reforms in the State and have completely transitioned to online mode of service delivery for various services provided by Rural Development Department. Under the EoDB exercise, Rural Development Department has conceptualized and implemented an online platform for service delivery.

2. As transparency, ease of access, user-friendliness, interoperability and accountability form the core principles of Government to Citizen (G2C) as well as Government to Business (G2B) service delivery framework, Rural Development Department needs to mandate certain reforms for rural local bodies in the state of Maharashtra for effective implementation of Business. Reforms Action Plan- 2024.

Resolution:

1.Rural Development Department hereby is mandating implementation of following reformative measures for all Zila Parishad, Panchayat Samiti and Gram Panchayat offices in the state of Maharashtra.

A. **Mandatory consideration of applications submitted through the online platform, in System Dashboard--**

All applications pertaining to '**Mutation/ Name Change in Property tax payment records and water connection records'** submitted through the online platform, shall mandatorily account for, in the dashboard-based representation of the platform, with certain clear specifications, such as, 'Notified time limit', 'Service Fee', 'Applications received', 'Applications approved', 'Maximum days taken', 'Minimum days taken', 'Average time for disposal', 'Median time for disposal', 'Mode time for disposal', and 'Compliance %'.

B. **Mandatory Reception of trigger for Mutation from the Property Registration system and completion of Mutation process by Zila Parishad and Gram Panchayat offices – '***Property Tax records'* and *'Water Bill records'* have been integrated with Inspector General of Registration's (IGR) *'Property Registration system'*. This integration serves as a mechanism to send mutation triggers from IGR website to the concerned Zila Parishad and Gram Panchayat offices, regarding registration/mutation of a property.

It is mandated that all Zila Parishad and Gram Panchayat offices are required to initiate mutation/ name change in property ownership and water connection records, immediately upon receiving the trigger on from IGR's 'Property Registration system' in any of the sub-registrar offices in Maharashtra.

C. Mandate to publish an On line Dashbord for Water Quality Information:

Rural Development Department hereby mandates Water supply & Sanitation department to publish an online dashboard in public domain to provide information on quality of Water being supplied to consumers. The dashboard published shall have parameters such as Water Pressure, Water Quality – Total Dissolve Solids, and PPM. The dashboard shall be monitored at the Central Water Supplying station/ point of distribution and updated on real time basis.

D. **Mandate to promote integration of forest based enterprises with self help groups, Van Dhan Kendras and Farmer Producer Orgnaisation under National Rural Livelihoods Mission:**

Rural Development Department hereby mandates to provide online information in public domain on all regulatory processes such as registrations, grievances, incentives, grants, subsidies and tax benefits to faciliate the integration of forest based enterprises with self help groups, Van Dhan Kendras and Farmer Producer Orgnaisation under National Rural Livelihoods Mission including specifics on fees, procedures, timelines and required documents.

And ensure that academic and R & D institutions shall provide support for quality control and product development to SHGs and others in line with international market requirements including technical assistance and expertise to meet glogal standards. Also to ensure that academic and R & D institutions shall provide technical, research and development support for the trading and manufacturing of forest based products.

2. Mandates/Instructions issued under this resolution shall come into effect from date of publication of this resolution.

3. All Zila Parishad, Panchayat Samiti and Gram Panchayats are instructed to adhere to the mandates issued in this resolution with immediate effect.

This Government resolution of Maharashtra Government is available at the website www.maharashtra.gov.in. Reference no. for this is 202411261535348120. This order has been signed digitally.

By order and in the name of the Hon.Governor of Maharashtra.

VARSHA MUNJA BHAROSE

Digitally signed by VARSHA MUNJA BHAROSE
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(V. M. Bharose)
Joint Secretary,Government of Maharashtra.

To.

1. Principal Secretary to Hon'ble Chief Minister, Mantralaya, Mumbai.
2. Principal Secretary to Hon'ble Deputy Chief Minister, Mantralaya, Mumbai.
3. Hon'ble Chief Secretary, Mantralaya, Mumbai.
4. Principal Secretary, Rural Development Department,Bandhkam Bhavan, 25 Marzban Road,Fort Mumbai.
5. Principal Secretary (Industries), Mantralaya, Mumbai.
6. Development Commissioner (Industries), Mantralaya, Mumbai.
7. Deputy Secretary, Information and Technology Cell, Rural Development Department,Bandhkam Bhavan, 25, Marzban Road,Fort Mumbai.
8. Divisinal Commissioner, (All)
9. Chief Executive Officers Zila Parishad (All).
10. Select File (P.R.4).